Title VI
Public Notice of Rights

Your Rights Under Title VI of the Civil Rights Act of 1964

The United States Department of Transportation (DOT) ensures full compliance with Title VI of the Civil Rights Act of 1964 by prohibiting discrimination against any person on the basis of race, color or national origin in the provision of benefits and services resulting from federally-assisted programs and activities. Any person who believes the Alaska Railroad Corporation (ARRC) has violated his or her Title VI protections should contact the ARRC at (907) 265-2461 or via email to sellerswarehamt@akrr.com.

The ARRC has also developed a policy to assist individuals who are Limited English Proficient (LEP). Translation services to assist LEP individuals are available to ARRC’s customers upon request. ARRC’s Title VI policy, complaint procedures and LEP Plan are available on its website (https://www.alaskarailroad.com/corporate/civil-rights) or upon request by contacting the ARRC Legal Department as noted above or the Federal Transit Administration (FTA), Regional Civil Rights Officer, Jackson Federal Building Suite 3142, 915 Second Avenue, Seattle, WA 98174 at (206) 220-4462. Federal Title VI information, including procedures for filing complaints, can also be accessed on the FTA website at: www.fta.dot.gov. Hearing impaired individuals can use the Alaska Relay Service by dialing 7-1-1 from anywhere inside Alaska, OR dialing toll-free from anywhere outside the state (800) 770-8255 (voice); (800) 770-8973 (TTY); (800) 770-8973 (ASCII); (866) 355-6198 (STS); (866) 355-6199 (Spanish); (800)-770-6108 (VCO Direct).